“TAKE A LOOK” TOUR
FREQUENTLY ASKED QUESTIONS

WHAT IS IHA?
The Iroquois Healthcare Association (IHA) is a regional trade organization representing 54 hospitals and health systems in 32 counties of Upstate New York. The mission of IHA is to serve as a resource and leader to support its members and the communities they serve through advocacy, education, information, cost-saving initiatives, and business solutions.

WHAT IS INCLUDED IN THE TOUR?
- **Airfare** to Syracuse, NY. If you are from the area or plan to drive, IHA will reimburse your travel costs.
- **Transportation** upon arrival.
- **Meals**. Please let Tour management know in advance if you have special dietary needs.
- **Two nights hotel accommodations**.

WHAT IS OUR ITINERARY?
The Tour will include hospital and clinic/physician office visits over a 3-day period. The “Take a Look” Tour is an educational experience; however, the itinerary will also include recreational group activities that highlight the communities and culture of Upstate NY. A draft itinerary will be provided upon confirmation. Times and locations are subject to change.

HOW SHOULD I PREPARE FOR THE TOUR?
Request appropriate time off **immediately**. Schedule full days off Wednesday through Friday. You must arrive in Syracuse no later than 11:00AM on Wednesday, 4/26. Luggage is limited to one piece per person. Please dress in business casual attire for hospital/physician meetings and wear comfortable footwear as there will be a moderate amount of walking required.

AM I ALLOWED TO BRING MY SPOUSE?
Yes. We appreciate the importance of including a spouse in the process of exploring career opportunities. We understand that spouses are integral to the decision-making process and we encourage you to invite them along at no additional cost.

HOW DO I REGISTER FOR A TOUR?
To register for a Tour, please contact **Amelia Trigg at (518) 348-7457 or atrigg@iroquois.org**. Participation is limited and space is available on a first-come, first-served basis. Registration will be confirmed within two business days. You are expected to attend once confirmed, unless notified of cancellation by IHA. Receipt of confirmation constitutes acceptance of the ‘Expectations of Tour Participants’ outlined on this sheet.

OTHER QUESTIONS?
Please contact us!

---

**Expectations of Tour Participants:**

- Participants are expected to participate in every tour activity (visits to physician practices, hospitals, local community attractions, and meals).
- This is an interactive event. Participants are encouraged to ask questions and learn as much as possible about practice opportunities and community engagement.
- Our future success depends on you! Each participant is expected to complete a survey within one week after the Tour.

---

**Iroquois Healthcare**

Amelia Trigg
(518) 348-7457
www.iroquois.org